

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	6805879
<b>Application Number:</b>	10815534
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	3473
<b>Title of Invention:</b>	CONTACT CENTER AND METHOD FOR TRACKING AND ACTING ON ONE AND DONE CUSTOMER CONTACTS
<b>First Named Inventor/Applicant Name:</b>	Sarah H. Kiefhaber
<b>Customer Number:</b>	48500
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<b>Filer Authorized By:</b>	Douglas W. Swartz
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$ 180
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File Listing:					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		IDS_13.pdf	430113	yes	5
			310715372212438504642880035f9dab4437c190		
	Multipart Description/PDF files in .zip description				
	Document Description		Start	End	
	Transmittal Letter		1	3	
	Information Disclosure Statement (IDS) Filed (SB/08)		4	5	
Warnings:					
Information:					
2	Foreign Reference	JP_2001-053843.pdf	2109536	no	17
			2a832b2371454a7e9f9d83a29dc4d555252a80c6		
Warnings:					
Information:					
3	Foreign Reference	JP_2006-054864.pdf	2913091	no	30
			3f1342d9c5eea04de428dfa136e4a92c5916bf1e		
Warnings:					
Information:					
4	Foreign Reference	WO_02099640.pdf	5701657	no	65
			c5f611e01c34bcb69fcd2ae79caf166066246fde		
Warnings:					
Information:					
5	Fee Worksheet (PTO-875)	fee-info.pdf	30382	no	2
			42297077b7f340cb6ea538950afb18ea426284f0		
Warnings:					
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Total Files Size (in bytes):			11184779		

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**New Applications Under 35 U.S.C. 111**

**If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.**

**National Stage of an International Application under 35 U.S.C. 371**

**If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.**

**New International Application Filed with the USPTO as a Receiving Office**

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